

A graphic illustration of several white paper airplanes flying in a light blue sky, with a single yellow paper airplane at the top. There are also white cloud outlines in the corners.

# GREAT CAREER STARTS HERE

## Relationship Officer to Relationship Manager (Officer-SPO), Branch Banking, Retail & SME Banking Division

### Prime Responsibilities

- Achieve assigned business targets and efficient management of given portfolios.
- Generate new business while cross-selling different products of EBL.
- Drive different sales promotions and campaigns.
- Handle branch operational services with care.
- Take care of customer feedbacks, complaints and offer solutions accordingly.
- Maintain SLA time with both internal and external customers/stakeholders.
- Maintain AML compliance as well as other regulatory policies and requirements.
- Ensure service excellence while providing customer service.
- Discharge of ad-hoc responsibilities assigned by the Line Manager or Branch Manager.

### Qualification & Other Competencies

- Minimum business graduate with CGPA 3.0 or above.
- Currently working in branch RO to RM position in any reputed bank. Experience required in this job role for different grades: Officer: 2-3 years, Sr. Officer (SO): 3-4 years, Principal Officer (PO): 4-5 years, Sr. Principal Officer (SPO): 5-6 years
- Effective business acumen and network.
- Adequate computer literacy on online software modules & MS Office packages.
- Mindset for geographic mobility and flexibility.

### Job Location

- Anywhere in Bangladesh

### Compensation & Benefit

- EBL offers excellent career opportunities with competitive salary and benefit package.

If you are ready to take up a challenging and that same a rewarding career, please log on to [www.ebl.com.bd/career](http://www.ebl.com.bd/career) and apply on or before October 05, 2024. Candidates will be treated strictly on merit, experience and performance record. Only short-listed candidates will be communicated and any sort

of persuasion will result in disqualification. EBL reserves the right to accept or reject any application without assigning any reason whatsoever.

Only short listed candidates will be communicated.

If you do not have Tracking Number, please [Apply Now](#)  
If you have already registered, please [click here](#) to login and apply



Eastern Bank PLC.



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